

Career opportunity

Job specification

Job specification

This template should be completed by the Business unit to enable the advertising of the role/position.

Job title/position: IT Assistant Manager	Number of positions: 1
Function and Business Unit: Business Support: IT Services	
Description of the role: <p>At KPMG, our people are our number one priority. With a wealth of learning and career development opportunities, a world-class training facility and market leading tools, we make sure our people continue to grow both professionally and personally.</p> <p>We are looking for an IT Assistant Manager to join our dynamic IT Team.</p>	
Your Opportunity: <ul style="list-style-type: none">▪ Installing, configuring, testing and maintaining MS operating systems.▪ Manage, maintain and monitor daily, weekly & offsite backup with restoration.▪ Manage IT operational tasks (daily, Weekly, monthly, yearly).▪ Manage support tickets and escalation to regional & global team.▪ Handle workstation and server infrastructure vulnerabilities with remediation.▪ Provide support and assistance to local and seconded end-users.▪ Strong network knowledge of LAN/WAN.▪ Be able to engage with staff at all levels within the organisation and build network with colleagues both locally and regionally.▪ Foster a culture of collaborating and coordinating on cross-team projects.▪ Strong problem-solving skills on MS server infrastructure.▪ Proper understanding of organization of security posture and familiarity with related dashboard.▪ Report to IT manager and regional team.▪ Test out resolution for alerts monitoring of servers and infrastructure.▪ Perform any cognate duties as assigned by local leads.▪ Escalate and respond to global/ regional incident.▪ Attend to Daily/weekly meetings.▪ Flexibility to work before / after-hours whenever required.	
Skills and attributes required for the role: <ul style="list-style-type: none">▪ Azure Fundamentals.▪ Good team building skills.▪ Strong communication both in English and French.▪ Good understanding of Mauritius applicable laws and regulations.▪ Creative, problem solver.	

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- Resilience and adaptability.

Minimum requirements to apply for the role (including qualifications and experience):

- Relevant working experience of minimum 5 year.

Qualifications

- Degree in Information system.
- Professional IT courses, namely CCNA and/or MCSE would be an advantage.

How to apply:

Send your CV by email to careers@kpmg.mu, including the reference **ITS01** the subject line.

Applications close: 10 May 2024